



# Jeyhun Guliyev

Customer Support Specialist

## About Me

Reliable and dedicated professional with strong interpersonal skills and a passion for customer service. Experienced in handling calls, resolving issues, and maintaining a positive tone in all interactions. Highly adaptable, quick to learn new systems, and committed to delivering high-quality support.

## Contact

-  +994 99 805 46 66
-  ceyhun6233@gmail.com
-  Qaradağ rayonu, Lökbatan qəsəbəsi, Seymour Orucov küçəsi ev 11.

## Skills

- Communication skills
- Problem solving
- Customer service
- Multitasking and adaptability

## Language

- English B1
- Russian C2
- Azerbaijani C2

## Education

- **(2009 -2020)**  
106 SAYLI TAM ORTA MƏKTƏB

## Experience

- **15.09.22-01.01.23**  
**ALISON HOTEL**  
Receptionist
  - Welcomed visitors and provided friendly, professional assistance.
  - Provided information and supported guests with any requests.
- **24.01.23-10.07.23**  
**CASPIAN ENTERTAINMENT**  
Edutainer
  - Created engaging programs that combined learning with fun experiences.
  - Communicated effectively with parents and visitors.
- **14.12.23-01.11.25**  
**COMPETO LLC**  
Call-center operator
  - Handled incoming calls and assisted customers with questions and issues.
  - Recorded information accurately in the system (CRM)