

# Hasan Zeyniyev

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📍 Baku, Azerbaijan

## Personal Summary

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I hold a background in Automation and Artificial Intelligence Engineering. I have experience in corporate management, logistics, e-commerce, and customer service. I bring a disciplined, determined, and solution-oriented approach to my work. I have a proven track record of exceeding targets and achieving successful outcomes through teamwork in challenging logistics and operational projects. I aim to add value to business processes through my creative mindset and strong ability to learn quickly.

## Work Experience

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### Assistant Logistics Manager

Jan 2024 - Feb 2025

- Supported daily shipment planning and end-to-end logistics operations
- Coordinated warehouse, shipping, and supply chain processes to maintain operational efficiency
- Prepared electronic delivery notes (e-waybills) and managed shipment documentation
- Generated barcodes for incoming raw materials and updated inventory records in the system
- Assisted with inventory tracking and logistics process optimization

### E-commerce Business and Customer Service Responsible

Aug 2022 – Jan 2024

- Managed and monitored e-commerce order processes
- Coordinated order preparation, shipping operations, and delivery tracking
- Handled customer inquiries, requests, and complaints with a solution-oriented approach
- Updated product, inventory, and order information through internal systems
- Supported daily operational processes and contributed to improving customer satisfaction

### Cashier

Dec 2021 - Jul 2022

- Experienced in handling multiple tasks efficiently in a fast-paced environment
- Skilled in resolving conflicts and addressing customer concerns in a calm and professional manner

## Education

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### Artificial Intelligence Engineering

Istanbul Gedik University

2021 - 2024 Turkey

### Automation and control engineering

Azerbaijan Technical University

2017 - 2021 Azerbaijan

## **Skills**

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MS Office

Analytical Thinking

MS Axapta

Time Management

Photoshop

Adaptability

Python

Problem Solving

## **Languages**

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Azerbaijani – Native

English – Intermediate

Turkish – Fluent