



Diana Galakchieva

CONTACTS

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SKILLS

- Customer service: Advanced
- Cash handling: Expert
- Food safety: Advanced
- Multitasking: Expert
- Speed: Expert
- POS operation: Expert
- Communication skills: Expert
- Adaptability:
- Teamwork:
- Emotional intelligence: Expert
- Decision making: Expert
- Problem-solving: Expert
- Critical thinking: Expert

PROFESSIONAL SUMMARY

Experienced customer service and sales professional skilled in cash handling, multitasking, and communication to ensure accurate transactions and enhanced client satisfaction. Proven ability to manage high-volume environments while maintaining food safety and operational efficiency. Committed to leveraging problem-solving and teamwork to drive exceptional service and business growth.

WORK EXPERIENCE

Danilla Qara Qarayev
Cashier, server Okt 2023 — Jan 2024

- Verified accurate cash handling during high-volume transactions, ensuring seamless payment processing and enhancing overall customer satisfaction.

McDonald's Port Baku, Crescent Mall
Cashbox, Kitchen, Service Sep 2024 — Jan 2025

- Verified daily cash balances against sales records to prevent discrepancies, ensuring financial accuracy and supporting smooth end-of-day closing procedures. Foodsafety and more.

VITAM (International Advertising Company) Uzbekistan, Tashkent
Project-management Jan 2025 — Apr 2026

- Coordinated cross-functional teams to streamline resource allocation, resulting in improved project throughput and enhanced delivery predictability.

My Tour (Tourism) Old city
Sales-Management Apr 2025 — Jun 2026

- Cultivated strategic client relationships to accelerate revenue growth and enhance market responsiveness across competitive sales territories.

McDonald's Port Baku, Rose Bar
Cashbox, Kitchen, Service Jun 2025 — Jan 2026

- Operated cash register and managed kitchen orders simultaneously, ensuring smooth transaction flow and reducing customer wait times during peak hours.

Xozyayushka (Cosmetics Store) Sahil, Torqovaya
Sales-Consulting Jan 2026 — May 2026

- Advised customers on personalized skincare routines, increasing client satisfaction and encouraging repeat visits through tailored product recommendations.

LANGUAGES

Russian	Native	Azerbaijani	Native
English	B2 - Upper intermediate	Turkish	B1 - Intermediate
Uzbek	A1 - Elementary	Spanish	A1 - Elementary