



MİRRAFİG MİR-JAFARZADE



About me

I am a motivated and dedicated professional with a strong background in tourism and hospitality management. I take pride in delivering exceptional guest experiences and maintaining high service standards. Having gained valuable experience at one of the largest hotels in the Caucasus region, I am eager to apply my skills and knowledge to contribute effectively to future opportunities.



Contact



Baku, Sabail District



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- Management
- Communication
- Negotiation
- Leadership
- Critical Thinking
- Creativity
- Teamwork
- Hospitality



Hard Skills

- MS Office

Languages

- Azerbaijani: Native
- English: Upper-Intermediate (B2)
- Turkish: Advanced (C2)
- German: Elementary (A2.2)



Work Experience

Baku Marriott Boulevard Hotel | Tourism Department

Bellboy / Operator
(2023–2024)

- Provided high-quality service ensuring customer satisfaction and smooth guest experiences.
- Developed excellent communication and organizational skills in a fast-paced hospitality environment.
- Gained in-depth understanding of hotel operations and guest relations.

Bershka - Customer Service
(2021-2022)

Volunteer | Sport Academy (2019) •

Assisted in organizing sports-related events and community activities.

Volunteer | Education Hub Innovative Platform – “Talk and Rise”

- Supported educational programs and youth development initiatives.

Military Service

2024 october - 2025 october

Education

Azerbaijan State Oil And Industry University Master of Business Administration in Computer Information Systems

2022 - 2024 - English Sector

Bachelor's Degree – Azerbaijan State Academy of Physical Education and Sport

Sport Tourism and Coaching (2018–2022)

Lyceum Named After Heydar Aliyev

2007 - 2018